



Met-Ed • Penelec • Penn Power • West Penn Power

Charges and Billing

Components of Pennsylvania Electric Bill

There are three major components that make-up the total electric bill based on the customer's electric consumption that drive the amount a customer pays each month:

- 1. Distribution Charges.** As an electric distribution company, bills for the distribution portion of the customer's electric use – on average, a little less than one-third of the total bill goes to FirstEnergy's Pennsylvania distribution companies* (FE) to cover the cost for wires, transformers, substations, and other resources needed to deliver electricity to homes and businesses. Distribution rates remain regulated by the Pennsylvania Public Utility Commission (PA PUC). **On April 9, the PA PUC unanimously approved an increase in WPP distribution rate – the first in 23 years.**
- 2. Generation and Transmission Charges.** These charges include the cost to produce electricity and bring it from the power plant to the area in which the customer is located. In Pennsylvania, customers have the opportunity (and are encouraged) to shop for their electricity and are not restricted to receive their generation through FE. Alternate electric suppliers may offer rates that are lower than the default rate charged by FE. If the customer does not choose an alternate supplier, FE will continue to be their "full service" supplier. FE purchases energy on the open market in a process approved by the PA PUC and passes these costs on to customers – FE makes no profit on the generation portion of electric bills. FE rate for generation and transmission changes quarterly and is referenced on customers' bills as the "price to compare."
- 3. Fees, Taxes and Riders.** These are various other charges mandated by legislation or PA PUC regulations.

**FirstEnergy's Pennsylvania distribution companies include Met-Ed, Penelec, Penn Power and West Penn Power.*

Billing and Payments

FE offers a number of convenient payment options:

- **Authorized Payment Agents.** Grocery stores or notary services, for example, throughout WPP service areas accept bill payments. Locations are available, by zip code, on our website.
- **Credit Card Payment.** One time or arrange for your electric bill to appear on your charge statement every month.

- **Checkless Payment Plan.** Automatically deducts payment from your checking account on the billing due date.
- **Pay by Mail.** Send a check or money order with the bill stub or account information to: PO Box 3687, Akron, Ohio, 44309-3687
- **eBill Electronic Billing.** Paperless, convenient, green, secure and free. Customers receive and pay their bill online
- **Equal Payment Plan.** Provides customers the opportunity to make uniform bill payments to help avoid seasonal fluctuations of bill amounts. Customers are billed one-twelfth of their annual estimated usage each month. The account is reviewed periodically and the payment amount adjusted, if necessary.